



Overview of the
Massachusetts Department of Mental Health



Commonwealth Mental
Health Authority

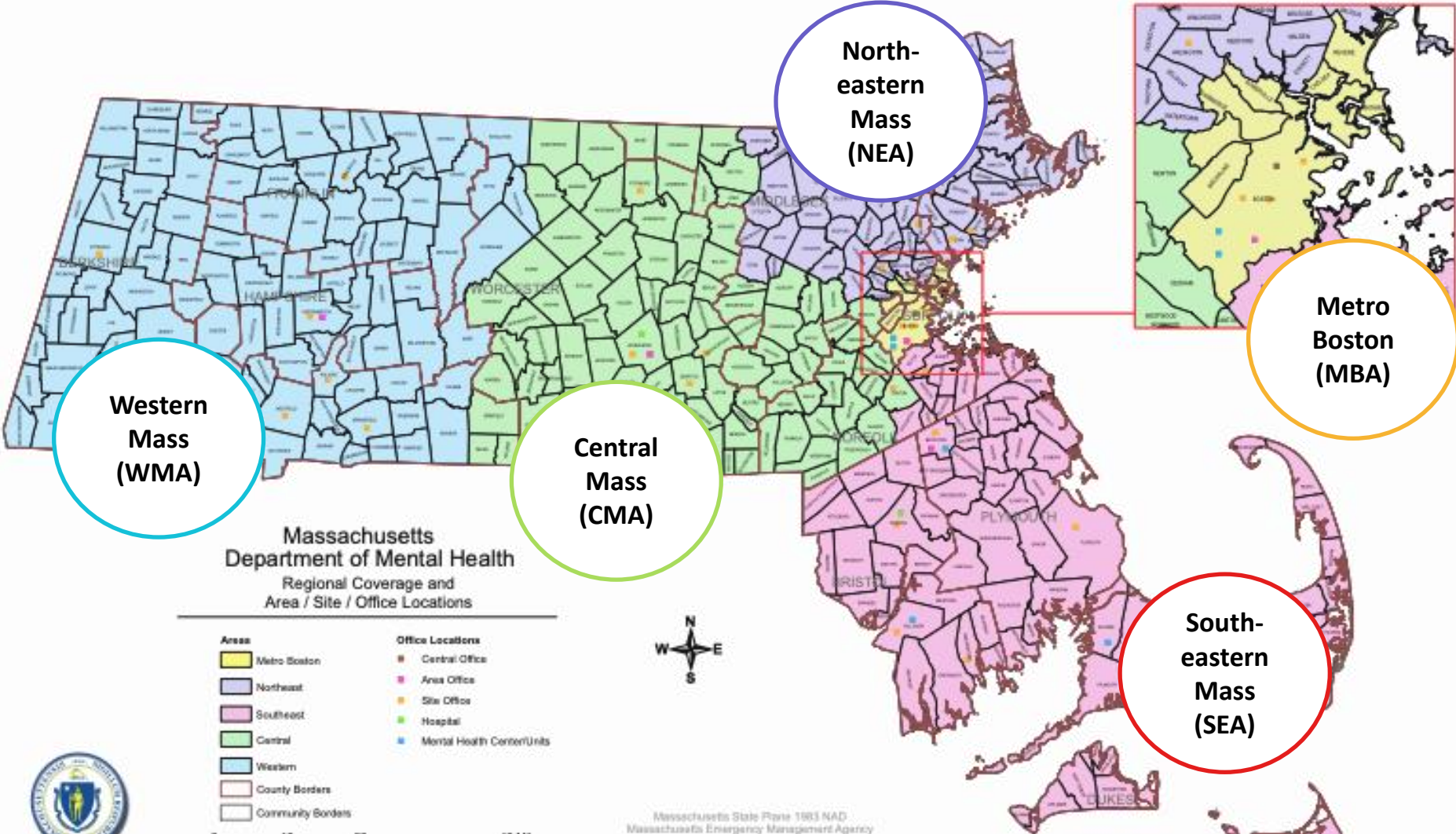
Serves approximately 29,000
individuals every year

Employs 3,300 staff

Annual operating budget of \$1B.

Operates and procures services
for both Adults and
Children/families

5 Geographic Areas across Massachusetts



North-eastern Mass (NEA)



Metro Boston (MBA)

Western Mass (WMA)

Central Mass (CMA)

South-eastern Mass (SEA)



DMH Serves two primary roles

Serving

- Serving as the Commonwealth's Mental Health Authority

Delivering

- Delivering specialized services for adults and children with the most serious behavioral health needs

As the Commonwealth's Metal Health Authority, DMH:

Licenses inpatient psychiatric units, IRTP, community crisis stabilization and adult residential programs;

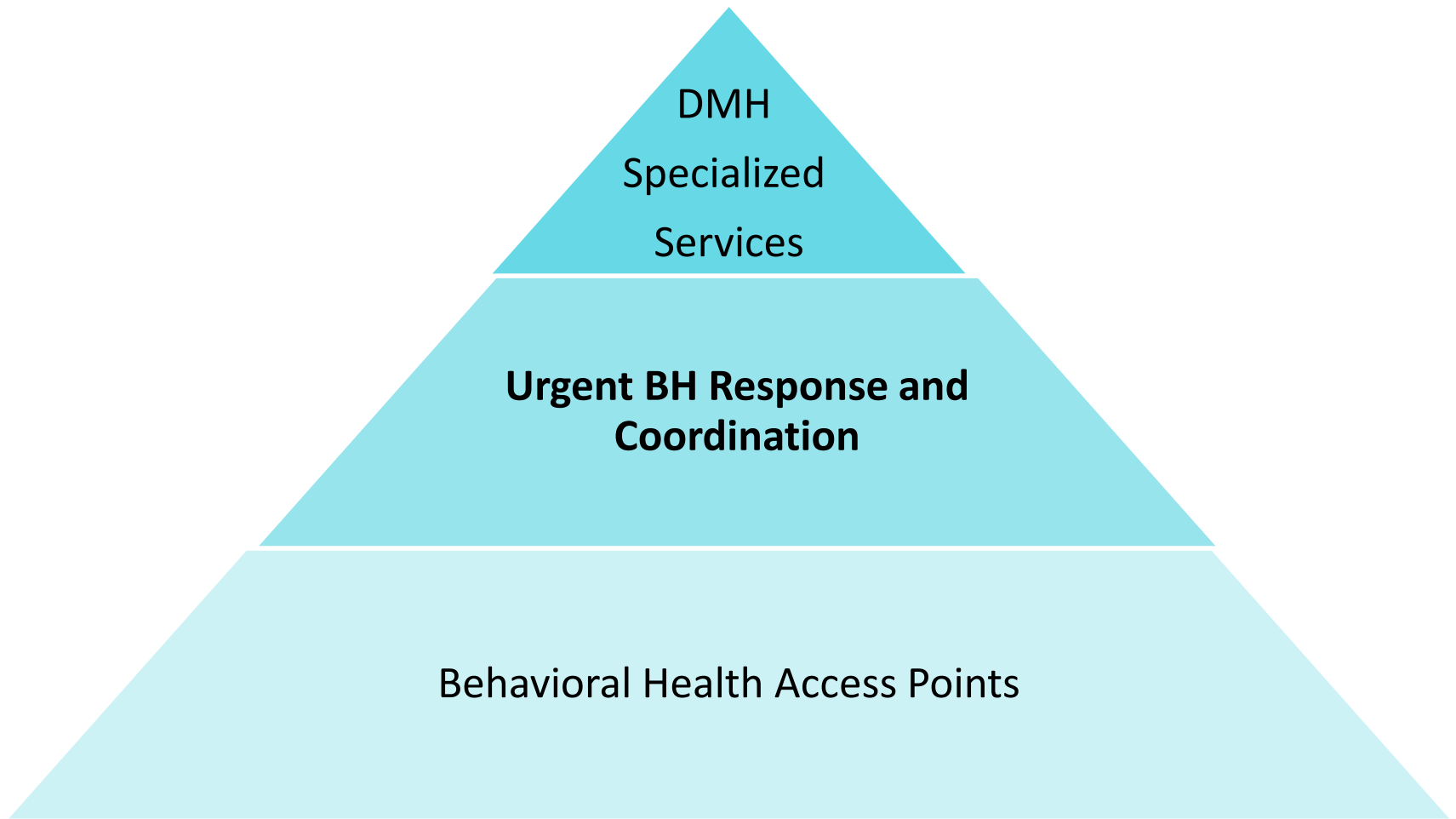
Promulgates guidance on standards of care and current best practices;

Provides expert consultation to sister state agencies and government leaders;

Implements capacity-building initiatives in the mental health provider sector.

Mental Health Services at Mass DMH

- DMH provides specialized services for children, youth and adults **with the most serious mental health needs.**
- The Department of Mental Health (DMH) provides supports and services that complement those provided by other agencies or systems (commercial insurance, MassHealth, other state agencies such as DCF, schools, community programs, etc.)



Behavioral Health Access Points

- **Behavioral Health Help Line**: The 24/7 Help Line is a single, insurance-blind, multi-channel entry point for Commonwealth residents in search of culturally responsive mental health and substance use disorder services.
- **Community Behavioral Health Centers**: Hubs of coordinated and integrated mental health and substance use disorder treatment for MassHealth members of all ages
- **Recovery Learning Communities**: Peer support networks providing community-based and virtual support resources
- **Young Adult Access Centers**: Peer support services that promote social opportunities and access to a range of resources for housing, education, employment
- **Family Support Programs**: Parent support and advocacy

Urgent Behavioral Health Response and Coordination

- DMH Critical Needs Case Management
- Emergency Department Diversion Programs
- Community Mobile and Site-based Respite
- Safe Haven and other homeless support services

Specialized Services for Children, Youth and Families

Community-Based Services

- Case Management
- Flexible Support Services
- Day Services
- Intensive In-Home Treatment
- Therapeutic Group Care
- Young Adult Staffed and Supported Apartments
- Program for Assertive Treatment for Youth

Facility-Based Treatment

- Adolescent Continuing Care Units
- Intensive Residential Treatment
- Clinically Intensive Residential Treatment

Specialized Services for Adults

Community-Based Services

- Case Management
- Adult Community Clinical Services
- Respite
- Clubhouse
- Program for Assertive Treatment (PACT)
- Homeless support services

Facility-Based Treatment

- Adult Continuing Care Units
- Recovery from Addictions Program (RAP) – Section 35

Clinic-Based Treatment

- Outpatient Services (Boston & Southeast)

Specialized DMH Forensic Services

Court Clinics

- Adult Court Clinics
- Juvenile Court Clinics
- Specialty Court Clinics

Facility-Based Treatment

- Specialized clinicians to respond to court-ordered evaluation

Community Based Services

- Jail/Arrest Diversion
- Forensic Transition Team

When should someone apply for DMH Specialized Services?

When an individual and their family:

- Are living with a serious mental illness;
and
- the needs are not met by current
resources

(commercial insurance, MassHealth, or
other state agencies, e.g. DCF, schools,
community programs, etc.)

Accessing DMH Specialized Services

Clinical Determination

- Confirm that the person has a qualifying diagnosis*;
- Identify urgent needs; and
- Support navigation to other needed resources.
 - *Qualifying diagnoses include: Schizophrenia and other psychotic disorders, Major Mood Disorders, Anxiety Disorders, Dissociative Disorders, Eating Disorders, Borderline Personality)
- Determine functional impairment in multiple domains due to qualifying diagnosis*
 - *For youth must have a serious emotional disturbance which is the primary cause of the functional impairment
- Establish duration-has lasted for at least one year or is expected to last one year

Accessing DMH Specialized Services (cont.)

Needs and Means

- Identifies the specialized services that the person needs and
- Confirms that these needs can't be met by other available resources

Questions?



RESOURCES

- Contact Information by Area
- Program and Service Descriptions
- Links to other DMH Resources