

## Instructions: Accessing your Behavioral Health Workforce Training Clearinghouse Online Training

### Table of Contents

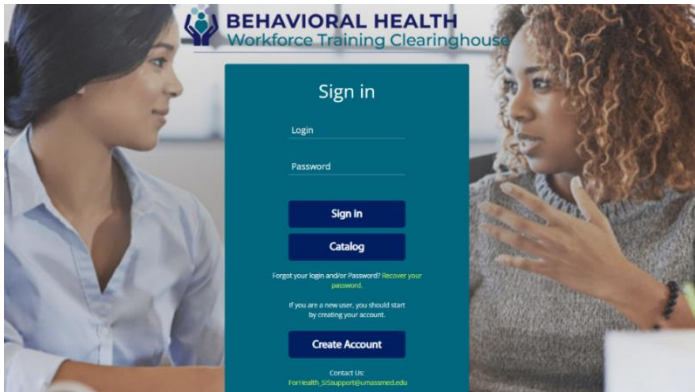
Instructions: Accessing your Behavioral Health Workforce Training Clearinghouse Online Training...	1
Overview .....	1
Access Online Training.....	2
Existing Learners (prior to April 2024): Transition to your new Learning portal account and create a new password.....	2
New Learners: Create a Learning Portal Account.....	4
Unsure if you are an Existing or New Learner? .....	7
Browse the Course Catalog .....	7
Register for Online Training.....	9
Removing Unwanted Courses from your Shopping Cart.....	10
Take Online Training .....	11
Download a Course Certificate.....	12
View Learning Transcript.....	12
Update your Work Information.....	13
Contact Us .....	13

### Overview

To access self-paced online training, a [ForHealth Consulting Learning portal](#) account is required. This Learning portal is specially created for use by the Massachusetts Community Behavioral Health Centers (CBHCs) and Behavioral Health Help Line (BHHL) staff. Any accounts created that are not applicable to whom we serve will be deleted. Please visit the [Behavioral Health \(BH\) Workforce Training Clearinghouse Website](#) for more information.

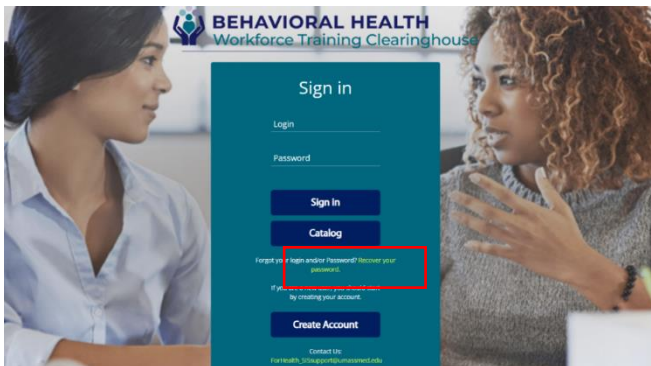
## Access Online Training

1. Access the [ForHealth Consulting Learning portal](#) to login, view the course catalog, recover/reset your password, or to create a new account.



Existing Learners (prior to April 2024): Transition to your new Learning portal account and create a new password.

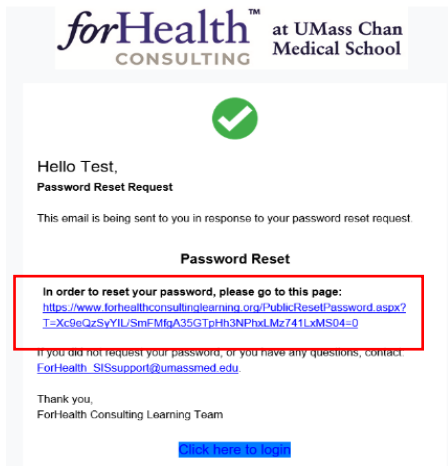
1. [Access the new Learning portal login page](#) and click “recover your password.”



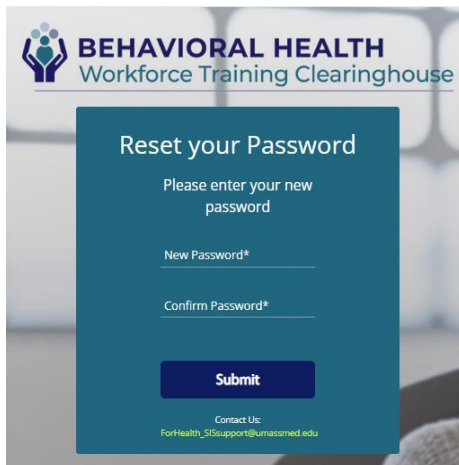
2. Enter your **work email** address as your username and click [Request Password].



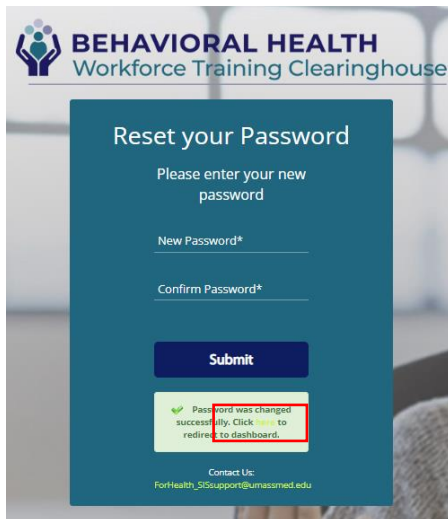
3. You will receive an email from “forhealth@geniussis.com” instructing you to click a link to reset your password. Follow those instructions.



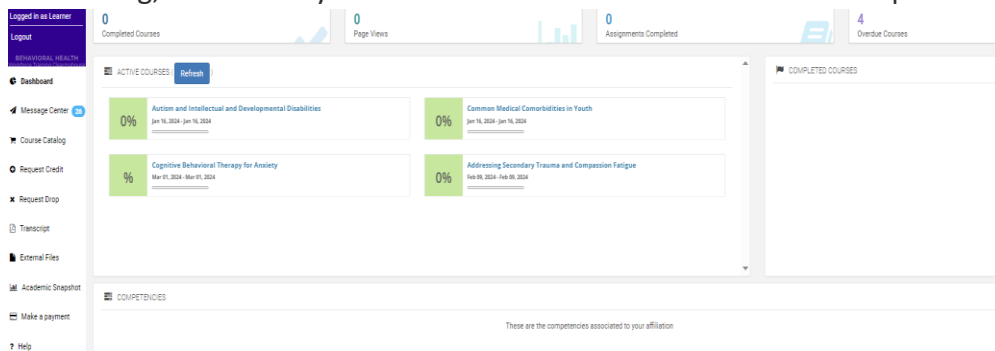
4. Create your new password and click [Submit].



- Upon successful password creation, follow the instructions in the dialog box to, “Click **“here”** to redirect to dashboard.”

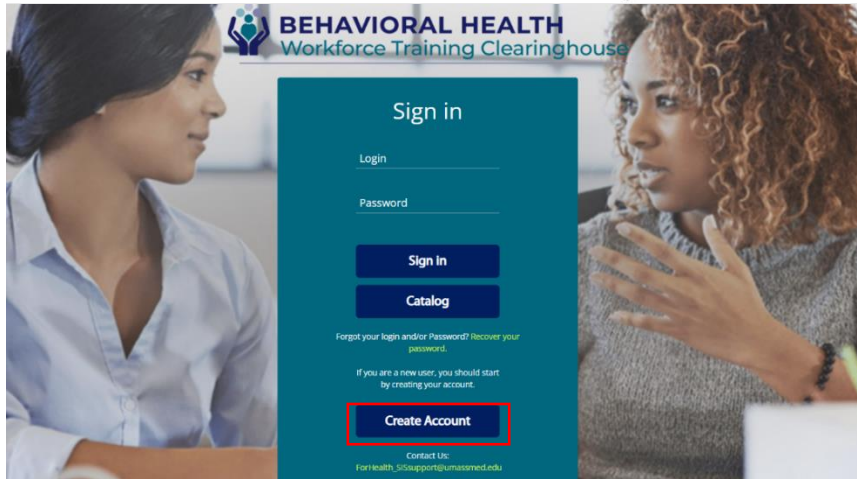


- You will land on your new Learning portal Dashboard. Explore the Course Catalog, register for training, and access your course Certificates and Learner Transcript.



## New Learners: Create a Learning Portal Account

- [Access the Learning portal login page](#) and click [Create Account].



2. Fill out the CBHC Registration form utilizing your work email as your username and click [Register].

### Community Behavioral Health Centers (CBHCs) Registration

Already Have an Account?  
- or -  
New to the Learning Portal? Create your account below using your work email.

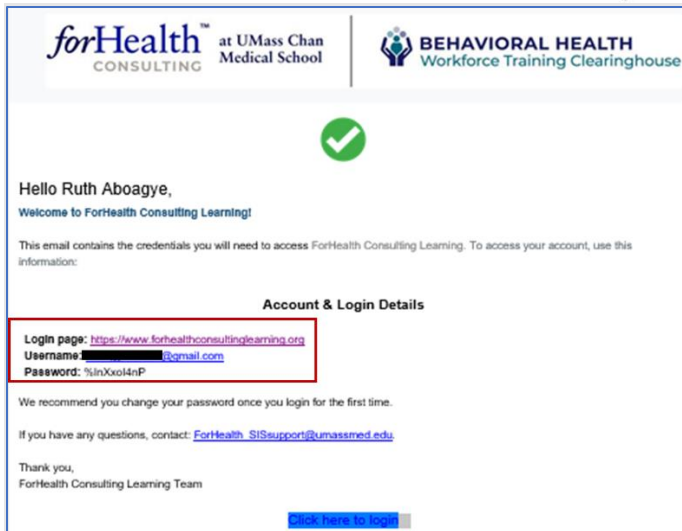
<p><b>First Name*</b></p> <input type="text"/>	<p><b>Last Name*</b></p> <input type="text"/>
<p><b>Email*</b></p> <input type="text"/>	<p><b>Affiliation*</b></p> <input type="text" value="ForHealth Consulting &gt; Behavioral Health Wor"/>
<p><b>Phone*</b></p> <input type="text"/>	<p><b>Community Behavioral Health Center (CBHC)</b></p> <input type="text" value="Select..."/>
<p><b>Job Role (Choose the role that best fits your function)</b></p> <input type="text" value="Select..."/>	<p><b>CE Credit Eligible License Type (Enter N/A if not applicable)</b></p> <input type="text" value="Select..."/>
<p><b>Professional License Number (Enter N/A if not applicable)</b></p> <input type="text"/>	

This portal is specifically created for use by Massachusetts CBHCs. By proceeding, you attest to your affiliation. By clicking on register, you agree with our [Usage Terms](#)

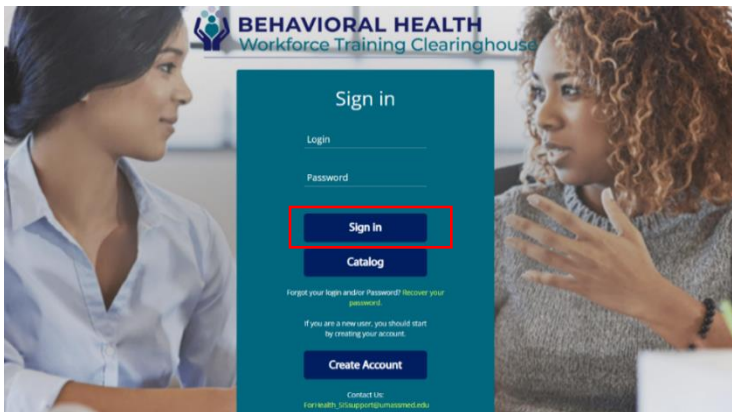
**Register**

Note – it may take up to 2 business days for the Registrar to confirm your CBHC/BHHL affiliation and approve your Learning portal access.

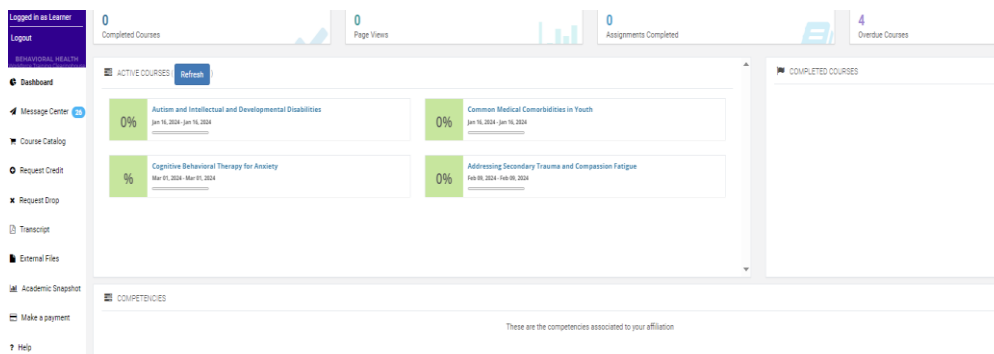
3. Once approved, you will receive an email [forhealth@geniussis.com](mailto:forhealth@geniussis.com) with a Login page link to the Learning portal, a username, and a password.



4. Click on the Login page link in the email, enter your Login username (your work email), and password then click [Sign In].



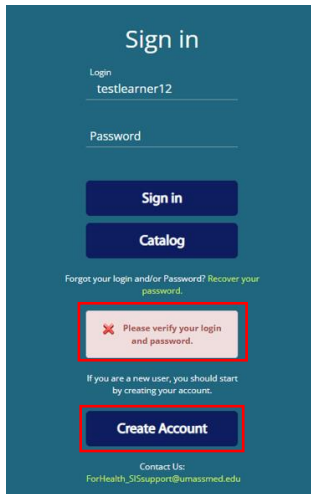
5. You will land on your new Learning portal Dashboard. Explore the Course Catalog, register for training, and access your course Certificates and Learner Transcript.





### Unsure if you are an Existing or New Learner?

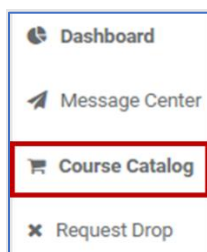
1. Follow instructions above for Existing Learners.
2. If you receive an error message, “Please verify your login and password”, you need to click [Create Account] and follow the instructions above for New Learners.



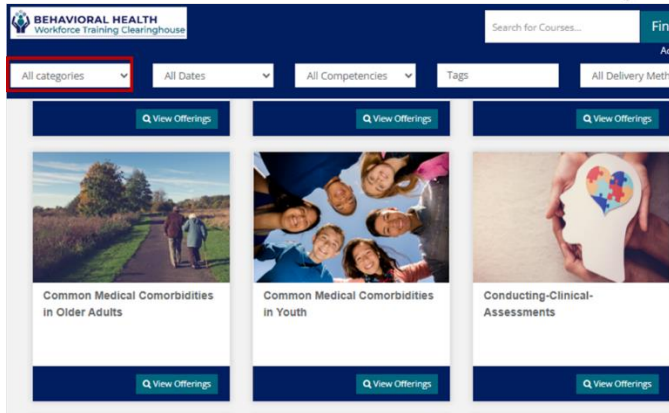
### Browse the Course Catalog

After you have created an account, you will be able to register for training. This process is similar to online shopping, but there is NO cost to you.

1. From your Dashboard, click on “Course Catalog” in the left navigation bar to display all available courses.



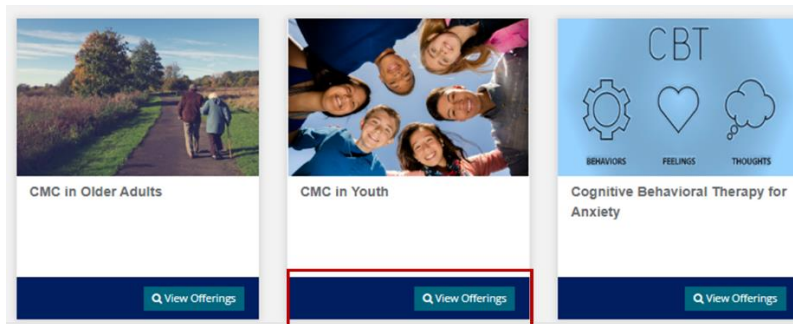
2. To find a specific course, scroll through the course tiles or filter by category.



3. Click on the down arrow to the right of the [All categories] field to filter the Course Catalog by that particular category.




4. Click on the [View Offerings] button on the course's tile for detailed information about the course.





CMC in Youth



Category: Youth  
Keywords:

The aim of this training is to increase clinicians' and mental health professionals' knowledge about key medical conditions and complications of youth, so they can make appropriate referrals for medical and psychiatric care, and effectively communicate across levels of care to expediently refer youth that need that need to be evaluated for further medical work up.

**Pre-Requisites**

This course does not have any other pre-requisite course.


**Required Documents**

This course does not have any required document.

## Register for Online Training

1. Within a course tile, click [View Offerings], scroll to the bottom, and click [Register] to add the course to your shopping cart.

Common Medical Comorbidities in Youth Course



Category: Youth  
Keywords:

The aim of this training is to increase clinicians' and mental health professionals' knowledge about key medical conditions and complications of youth, so they can make appropriate referrals for medical and psychiatric care, and effectively communicate across levels of care to expediently refer youth that need that need to be evaluated for further medical work up.

**Pre-Requisites**

This course does not have any other pre-requisite course.

**Required Documents**

This course does not have any required document.

**Recommendations**

This course does not have any other recommended course.

**Learning Path**

This course is not associated to any learning path.

Name	Start Date	Seats Left	
Common Medical Comorbidities in Youth	Ongoing	9999995	<a href="#">View Info</a> <a href="#">Register</a>

2. Click [Checkout] next to the shopping cart icon to display the course with a brief description in your cart.


Find Course
🛒
Checkout

Advanced Filters

All locations ▼

3. Click [Confirm] to complete the registration which will add the course to your Dashboard.

Items in your cart (1) Items



**Common Medical Comorbidities in Youth Course**

The aim of this training is to increase clinicians' and mental health professionals' knowledge about key medical conditions and complications of youth, so they can make appropriate referrals for medical and psychiatric care, and effectively communicate across levels of care to expediently refer youth that need that need to be evaluated for further medical work up.

Teachers: TBD TBD  
Start Date: NA  
Location: NA

[Remove item](#)

\$0.00

[← Change courses](#)

[Confirm](#)

4. Click [Go to Dashboard] to view your courses and begin the course.

**BEHAVIORAL HEALTH** Workforce Training Clearinghouse

Welcome to the Course Catalog

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**Learner Registration**

Thank you, your registration was received!


You will receive an email with instructions.

[Go to Dashboard](#)

### Removing Unwanted Courses from your Shopping Cart

1. Click [Checkout] next to the shopping cart icon to display all the courses with a brief description in your cart.

Find Course




Checkout

Advanced Filters

All locations

2. Click "Remove item" for any course(s) you no longer want.

Items in your cart (2) Items




**Autism and Intellectual and Developmental Disabilities Course**

Children and adults with autism and those with intellectual and developmental disabilities are at higher risk of having comorbid psychiatric disorders than individuals in the general population. Yet, many behavioral health providers feel ill equipped to care for these populations largely due to lack of training and exposure. Stigma can also affect the willingness of institutions and clinicians to provide psychiatric care to people with ASD and those with IDD at all levels of care. Access to inpatient care varies widely across institutions. There is a dearth of specialists and services to support those with ASD/IDD and comorbid psychiatric disorders. Most therapists trained in ASD/IDD or in mental health have little knowledge of or training in each other's fields. In fact, most child psychiatry trainees see less than 5 outpatients and 10 inpatients with ASD/IDD per year during their 2 years of training. This limited clinical exposure and experience has had important implications regarding families having ready access to services manned by professionals equipped to meet the needs of people with ASD/IDD and comorbid psychiatric disorders. Crisis care is equally impacted in terms of its ability to serve these populations. Most MCI providers are social workers and LMHCs. Their job is to help youth and their families during behavioral health crises. A significant percentage of youth who experience behavioral health crises are on the autism spectrum and/or have intellectual and developmental disabilities. In fact, children with ASD/IDD were reported to be nine times more likely to receive care in an Emergency Department (ED) due to a psychiatric crisis than children without ASD/IDD diagnosis. When in-patient care is needed, individuals with ASD/IDD typically board (meaning they stay in the emergency room while awaiting a psychiatric hospital bed) in EDs for weeks due to lack of inpatient facilities appropriate to meet their needs. One study of boarding in a pediatric emergency room found that having a diagnosis of ASD was the number one predictor of boarding, followed by having an Intellectual and Developmental Disability (IDD) diagnosis. Unfortunately, crisis care teams and/or members of these teams often lack knowledge about ASD/IDD and about best practice when a person with ASD/IDD has a behavioral crisis resulting in decreased access to well-equipped care teams and communication across systems. This education program will increase the crisis care teams' and general providers' (in the CBHCs) knowledge about ASD and IDD and the unique needs related to caring for these patients for behavioral and emotional concerns and during behavioral health crises. The lectures will also highlight the importance of communication across systems.

Teachers:  
Start Date: NA  
Location: NA

[Remove item](#)

\$0.00



**Collaborating with State Agencies-Disabled Persons Protection Commission Course**

During this 45-minute module, a representative from the Disabled Persons Protection Commission (DPPC) will discuss ways mandated reporters can recognize and report suspected neglect and abuse.

Teachers:  
Start Date: NA  
Location: NA

[Remove item](#)

\$0.00

[← Change courses](#)

[Confirm](#)

3. Click [Confirm] to complete the registration which will add the course(s) to your Dashboard.

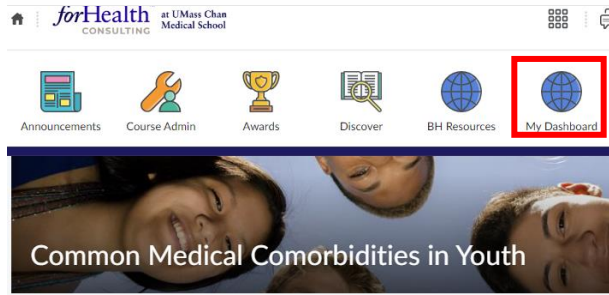
4. Click [Go to Dashboard] to view your course(s) and begin learning.

## Take Online Training

1. On your Dashboard, click on the course title to access the course. This will open a new browser window.

2. Follow the course instructions to complete the online training. Click on the [I'm Done] to return to the course homepage.

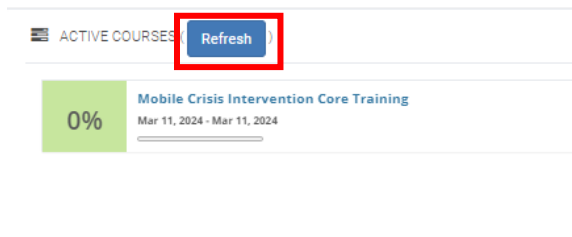
3. Click on "My Dashboard" at the top of the page.



4. View the COMPLETED COURSES section of your Dashboard.



- a. If your completed course is not displayed under COMPLETED COURSES, click [Refresh] under the ACTIVE COURSES section.



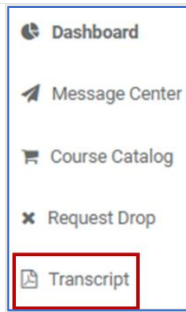
## Download a Course Certificate

1. On your Dashboard, under COMPLETED COURSES, click on the course title link and select "Download Certificate".

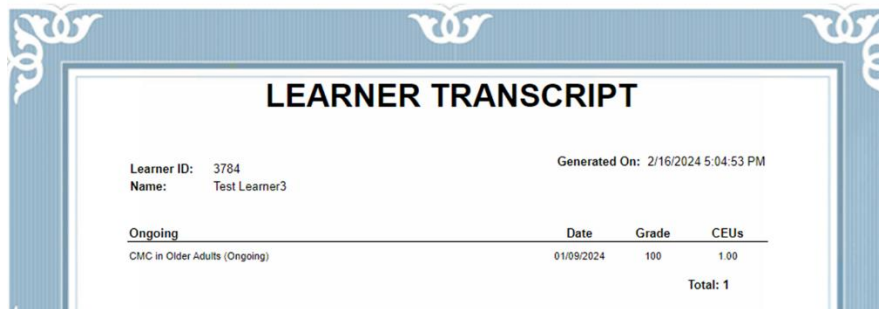


## View Learning Transcript

1. On your Dashboard, click "Transcript" in the left navigation bar.



2. Click on “Download the Transcript” to print or save to your computer.



## Update your Work Information

If your name, organization, or email address has changed, contact us immediately at [ForHealth\\_SISsupport@umassmed.edu](mailto:ForHealth_SISsupport@umassmed.edu) to update your account. Please include both your old and new email address in the email.

## Contact Us

If you require assistance after following these instructions, please contact us at [ForHealth\\_SISsupport@umassmed.edu](mailto:ForHealth_SISsupport@umassmed.edu).